



Cheshire Fest Ltd
Unit 2
Alderley Edge Business Centre
Alderley Rd
Chelford
Cheshire
SK11 9AP

Cheshire Fest 2024 - Reporting Disturbances

Dear Resident,

We would like to inform you about the upcoming Cheshire Fest, which will be held on Saturday, 31st August 2024, at Capesthorpe Hall, from 12:00 PM to 11:00 PM. To ensure the best experience for all, there will be intermittent sound checks on Friday, 30th August, between 3:00 PM and 9:00 PM. These checks are essential for configuring the sound systems and setting volume limits that will be maintained throughout the event.

If you have any concerns during the festival, particularly regarding noise, please do not hesitate to contact our Event Management Team. You can reach us via our dedicated helpline on 07930096327. Alternatively, you may send written communications to our dedicated email inbox, monitored by Event Control and Production personnel, at support@cheshirefest.co.uk.

Cheshire Fest is managed by leading industry professionals, and we have appointed Acoustic and Engineering Consultants Ltd (AEC), an independent noise management contractor, to oversee sound levels during the event. AEC is accredited by the Institute of Acoustics and has extensive experience managing noise at UK festivals.

Throughout the event, decibel meter readings will be taken every 15 minutes, both within the event site and in the surrounding areas. These readings are essential to monitor and ensure that sound levels remain within the limits set by our event license. All measurements will be logged and made available for inspection by the relevant authorities. If sound levels exceed the permitted limits, our Noise Management Consultant will promptly contact the Production Manager to make necessary adjustments.

Security Measures

We are committed to maintaining a high level of security around the Capesthorpe Hall Estate. There will be security personnel posted at each end of Mill Lane, along with pedestrian barriers to restrict vehicle access. However, residents will be able to move freely throughout the area.

Handling Complaints

If you wish to raise a complaint, we are here to respond quickly with open and supportive communication. If necessary, our noise management personnel can visit your property to take a decibel reading, ensuring compliance with the event license conditions. We are committed to addressing any concerns you may have, and we will take appropriate action where needed.

Please feel free to contact us at any time during the event. We appreciate your understanding and cooperation.

Thank you,

Cheshire Fest Management